



COVID-19 Notice

March 19, 2020

Dear Valued Patient:

We wanted to reach out to you to let you know how CHPP is responding to the current health crisis. At this time, our office is open during normal business hours, and we are following guidelines from regulatory and government bodies, with your health and safety as our main concerns. If, as a result of this health situation, our hours of operation change, we will communicate that information to you immediately.

FOR YOUR SAFETY:

Due to the current situation, we have taken the following steps:

- We are offering to our patients the option to call from their car upon arrival. We are then inviting them to our office when the therapist is ready to see them. This will limit the number of people in the reception area.
- We are encouraging payment over the phone prior to the appointment to eliminate the need to stop at our front desk. Please call 919-942-4166, ext. 111 to make a payment.
- If you are planning to wait in our reception area, please bring your own reading material, since we have removed all books, magazines, and toys from the office.
- We are constantly sanitizing our reception area, including all doorknobs.
- Our staff will be glad to discuss the possibility of telephone appointments when deemed appropriate.

WHAT WE ARE ASKING OF YOU:

- If you or anyone in your household are showing any symptoms of a viral illness, however minor they may be, we ask that you reschedule your appointment.
- When attending an appointment, only bring family members who have the appointment.

If you have any questions or concerns please reach out to our office, 919-942-4166.

www.chppnc.com